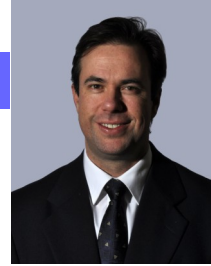




Equipping Organisations to be Whole and Healthy

www.tricordant.com

Nick Richmond Profile



Career Background

- 8 years' experience in the manufacturing and process industries.
- 6 years' providing technical process solutions to industrial companies.
- Worked as a self-employed consultant before joining Tricordant in 2006.
- Experienced in strategic and service reviews, stakeholder management and project management.
- Working with Tricordant as an Organisational Design and project management consultant.
- Graduated as a Chemical Engineer from the Durban Institute of Technology in South Africa
- Awarded Masters of Business Administration (MBA) with Distinction at Brunel University
- Certified Managing Successful Programmes Practitioner
- Member of the Future Analysts Network

Recent Consultancy and Project Management Assignments

- Project manager for a series of admission avoidance projects following an "Urgent Care Deep Dive," including beginning a ground breaking community based multi-stakeholder crisis response service in North Essex.
- Organisation design Consultant and project manager for a countywide review of Essex Older Peoples services including developing a best practice framework, building stakeholder motivation and resulting in improved whole system partnerships, a series of QIPP implementation projects and savings over £50 million pounds have been identified.
- Organisation design consultant for a reorganisation of Blackpool and Fylde College Learning Resource and Network department. Outcomes include a healthier organisational design, ITIL compliant service desk and project team, with the project team utilising Prince 2 appropriately.
- Organisation design and project support consultant for the Care of the Elderly Review for NHS South East Essex resulting in a whole systems pathway model being adopted for Health and Social care of Older People, strategic alignment across the whole system and more than £7m saving to the system partners.
- Organisation design consultant to align the organisational identities between an FTSE 100 listed company and the company it was acquiring. This included engaging all staff to take ownership of the new organisational identity, aligning organisational structures and building on the values, competitive advantages, drive and culture of the two companies to identify new market opportunities.

Whole Systems' Consultancy Experience

- 4 Years as a consultant with Tricordant Ltd specialising in whole systems organisational design and project management. Major client strategic management and organisation development projects with:
 - Scottish Power
 - G4S
 - VT Flagship
 - Blackpool and Fylde College
 - Essex County Council & 5 Essex PCT Partners
 - Employers Forum on Disability
 - NHS South East Essex
 - National Institute for Innovation and Improvement
 - National Technology Adoption Centre
 - NHS Sheffield
 - Queen Victoria Hospital NHS Foundation Trust
 - Tameside & Glossop PCT
 - St Georges Healthcare FT