



Tom Robson Profile



Career Background

- Tom specialises in team building and health services development.
- Tom has senior management experience in the Health, Charitable and Business sectors.
- He has worked for many years with Belbin Associates and more recently on strategic change in the health service.
- Tom is now a freelance management consultant specialising in team building and health services development.
- Clients that Tom has worked with in his career include larger organisations such as The Post Office, Accenture, PriceWaterhouseCoopers, Lloyds, Roffey Park Management College, Meryl Lynch, BT, Herbert Smith, Shell, Siemens, the DfE, the United Nations, and the European Commission. He has also worked with numerous smaller organisations in a variety of sectors, both in the UK and overseas.
- He has led a variety of workshops with Dr. Belbin on Team Roles and Team Working and is a conference speaker on team working.
- Tom is a graduate of Durham and Cambridge Universities and has a Diploma in Management Studies from the Open University.

Whole Systems' Consultancy Experience

- Project managed the development of healthcare innovation metrics for the National Innovation Centre on behalf of the Department of Health and others (2008)
- Compiled supporting case studies for the DH as part of Lord Darzi's NHS Next Stage Review (2008)
- Developed the clinical strategy for a challenged hospital Trust (2007)
- Change management in an international development agency based in Central Asia, restoring the charity's strategic and financial viability (Summer 2007)
- Developed and implemented a new integrated planning and programme management framework for the DH and NHS as part of a national team (2005 to 2007)
- Reviewed neuro-rehabilitation services in Essex (2005)
- Developing a health strategy for Norfolk, Suffolk and Cambridgeshire (2004 to 2005)
- Introducing significant organisational change in an international development agency based in Central Asia (2002-3)

- 20 years' experience in health services
- Previous NHS roles include
 - Chief Executive of community and mental health NHS Trust employing over 2,000 people.
 - Project Director of major strategic reviews
 - Director of large acute hospital Trust responsible for strategy, planning, information and facilities
- Major role in planning and delivery of several new hospitals via PFI and public funding
- Experienced in clinical services' reviews, clinical systems' improvement and OD in health-care
- Non-Executive Director of South Central Ambulance Service NHS Trust
- Member of Organisation Design Forum and Association of Management Education and Development
- MA in Natural Sciences from Cambridge University and postgraduate diplomas in Health Services Management and Philosophy and Health Care